

# Identity Management Services

*Provides the most comprehensive service to **educate, guide, protect, and resolve** personal identity management risk events for every stage of life.*

## Service Company Overview

### EDUCATE. PROTECT. RESOLVE.

Our channel partner is your ally in an uncertain world. Almost daily, the headlines paint a scary picture for businesses and consumers. Data breach reports abound, and the volume of identity theft cases continues to grow with no end in sight. While the fight for data and privacy security has only just begun, you now have a champion in your corner.

Our longstanding reputation, industry expertise and scalable approach offer businesses and their customers a trusted ally for:

- **Identity Management**
- **Breach Education, Preparation, Response & Remediation**
- **Fraud, Credit and Reputation Monitoring**
- **Cyber Security and Data Privacy Consulting**
- **Cyber and privacy breach insurance claims management**

#### Our mission:

As trusted partners we passionately serve our customers by first **listening**, then **advising, educating and advocating** to protect and restore their identities.

#### Our vision:

To be the most respected, widely-used identity management service in the world.



660+

Institutions



18.5

Million Households

## Who we serve



45

Million Americans



770,000

Breach Services Customers

Our expert fraud resolution team provides service to more than 18.5 million households nationwide, covering:

- **Nearly 45 million Americans**
- **15% of U.S. households**
- **45% of the P&C insurance marketplace**

We provide data risk prevention and remediation services to more than 770,000 businesses, including:

- **Insurance carriers, financial institutions, credit unions, healthcare, and employee benefit providers**
- **Many Fortune 500, as well as, small to midsize companies**

# Subscriber Experience



## Expert Guidance

- Experienced in Minimizing Impacts and Restoring Identities
- Privacy Management Awareness

## Saves Time and Money

- Mitigates Potential Fraud and Out-of-Pocket Expenses
- Minimizes time to begin resolution and restoration

## Easy to Use

- Full Service
- Seamless Service

## Trusted Service

- Quality Service

## LBC SecurID



### Proactive Services

**When your personal data is compromised preventative measures, such as fraud alerts, can help avoid identity theft.**



### Resolution

**Recover from account takeover or identity theft with unlimited assistance to fix issues, handle notifications and provide credit and fraud monitoring for victims.**



### Breach Victim Notification

**Provides victim support when personal information is exposed by a third party.**

**We stay with you until you are whole – no matter how long it takes!**

# ID Theft



## Medical ID Theft

Get back on your feet with our help after criminals use your personal data to commit medical fraud.



## Tax ID Theft

**Cut through taxing red tape and secure your refund with our expert guidance after crooks steal your Social Security number and file in your name.**



## Employment ID Theft

**Restore your identity after criminals use your personal information to build their careers, and Social Security credit.**



## Financial ID Fraud

**Protect your credit from unauthorized account activity, account takeovers, and financial accounts opened in your name.**

## Things happen



## Travel

**Replace lost or stolen IDs, passports, visas, and other documents no matter where you are in the world.**



## Break-in

**Stop thieves in their tracks after a home, auto or boat break-in with assistance from our fraud experts.**



## Disaster

**Recover following a natural disaster with ID and document replacement, access to financial institutions, and communications with family, friends or providers.**



## Document Replacement

**Replace lost, stolen, or destroyed documents and identification, and get help notifying government agencies and providers.**

## For every stage of life



### Child Risk

**Invest in your children's future by asking us to help protect their identities now, before they become victims of fraud.**



### Military

**Protect your good name while you're defending our country. We'll work with you or an authorized relative to place an active-duty military fraud alert.**



### Assisted Living

**Receive guidance in power of attorney and legal guardianship matters to resolve fraud.**



### Estate

**Keep the identities of deceased family members safe with help from our fraud experts.**

## Connected Compromise



### Email Compromise

**Helping you prevent, analyze, and recover from email hacking situations.**



### System Compromise

**Providing assistance and resources before and after your electronic device has been compromised.**



### Phish Assist

**Avoid becoming another victim of email or phone scams**



### Social Media

**Get smart about managing your family's reputation on social networks.**

# Expert Consultation and Guidance

